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FOR IMMEDIATE RELEASE

Frustrations in the UC&C Market Triggers TeleMate.Net Software to Launch Enhanced Capabilities that Close Critical Gaps in the Digital Workplace

Enabling Digital Workplaces through Agile Intelligence and Comprehensive Monitoring Solutions

Norcross, GA USA - June 6, 2019 – TeleMate.Net Software, launches enhanced monitoring and analytics capabilities that deliver greater visibility resulting in reduced down-time for Unified Communications & Collaboration components that support today's Digital Workplace.

TeleMate's Predictive UC Analytics solution is now seamlessly integrated with critical monitoring capabilities that normalizes complex information in easy to understand troubleshooting tools such as; *SIP ladder Visibility with QoS Correlation*, *Event Log Management with Alarming* and *Live Session Monitoring*!

"After listening to overwhelming feedback from frustrated enterprises and providers who are using a multitude of solutions for analytics and monitoring, we clearly saw that enhancing the *Predictive UC Analytics* platform to include capabilities that solves up-time and customer experience challenges would provide the direction to become the "go to" IT tool." said TeleMate's CEO, Steve Tabaska. "We also understood that with the proliferation of the Digital Workplace, customers will need better information to drive increased user experience while decreasing frustrations from the IT organization."

TeleMate's comprehensive integration of agile analytics and intelligent monitoring platform will close critical gaps and enable IT to monitor quality challenges and understand potential problems prior to impacting users.

The new *Predictive UC Analytics & Monitoring* platform will be showcased at Cisco Live 2019, June 10-13th in San Diego, CA.

ABOUT TELEMATE:

TeleMate.Net Software is a global leader in providing unified communications & collaboration analytics and service assurance platforms. As a recognized innovator in the space, TeleMate is the solution of choice for the Fortune 1000 and service providers.

To learn more about TeleMate.Net, visit us at www.TeleMate.Net, or contact us at info@TeleMate.Net, or call us at 1-855-790-3369.

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