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FOR IMMEDIATE RELEASE

**TeleMate.Net Software Provides Free *Predictive UC&C Analytics and Monitoring Services* to Combat COVID-19**

*Joining Microsoft, Cisco, and Zoom as telecommuting becomes the new normal*

**Norcross, GA USA - March 16, 2020** – TeleMate.Net Software’s unified communication and collaboration analytics products and services provides critical insight that helps organizations successfully execute plans to protect their employees and combat the spread of the COVID-19 virus.

In response to the unprecedented rise in the use of unified communications and collaboration tools caused by the COVID-19 pandemic, TeleMate.Net Software will be delivering free implementation, training, and professional services for all new customers. In addition, TeleMate has temporarily reduced its licensing cost by 50% to all new customers. “We’ve been in this industry for more than 30 years,” said CEO Steve Tabaska. “We understand the challenges that IT and business stakeholders have during normal times... unfortunately we are now in extraordinary times and the pressure can mean the difference to an organization’s survival and we want to help.”

As healthcare organizations struggle to collaborate with government and pharmaceutical entities to deliver critical care and ultimately a cure for COVID-19, IT professionals cannot afford to fail. TeleMate’s *Predictive UC&C Analytics and Agile Monitoring* platform is vendor neutral and compatible with both on-premise and cloud based UC&C solutions. The *Predictive Platform* can sit across the entire environment and save precious time by delivering proactive results that not only help troubleshoot but track quality of transmission and user experience.

As telecommuting has rapidly become the new normal, TeleMate.Net Software has joined leading unified communication manufacturers Microsoft, Cisco, and Zoom with free service offerings. “TeleMate’s offer to help extends to all industries... both domestic and global.” says Tabaska. “COVID-19 has forced change in all organizations, including ours.”

**ABOUT TELEMATE:**

The leader in unified communications & collaboration analytics and service monitoring for organizations with large populations of knowledge workers who depend on the availability and quality of communications, collaboration and meeting platforms to positively impact business outcome.

To learn more about TeleMate.Net, visit us at [www.TeleMate.Net](http://www.TeleMate.Net), or contact us at [info@TeleMate.Net](mailto:info@TeleMate.Net), or call us at 1-855-790-3369.

**PRESS SUMMARY:**

TeleMate.Net Software continues to help organizations manage critical work from home changes caused by the COVID-19 virus by offering free services to new customers.