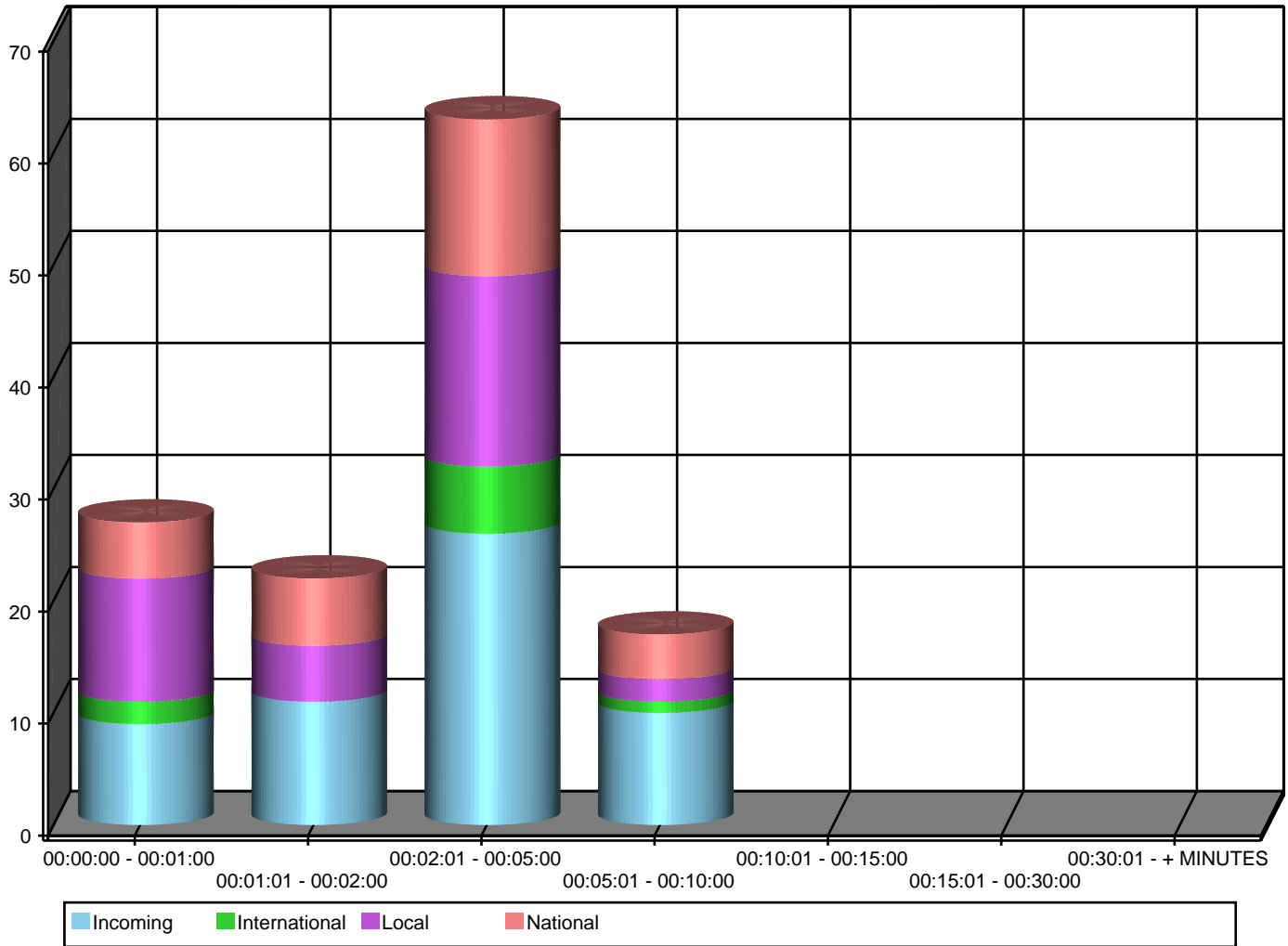


# User Call Duration Analysis



From 1/1/2009 To 1/21/2010

Company: Talmax Services Corp.  
 Division: Commercial  
 Department: Sales  
 User: Hawkins, Amy



User: Hawkins, Amy

Duration	Number of Calls	Average Duration	Average Cost	Total Duration	Total Cost
1 00:00:00 - 00:01:00	27	00:00:33	\$0.94	00:14:41	\$25.25
2 00:01:01 - 00:02:00	22	00:01:35	\$0.76	00:34:40	\$16.68
3 00:02:01 - 00:05:00	63	00:03:23	\$5.54	03:33:24	\$348.90
4 00:05:01 - 00:10:00	17	00:05:29	\$5.37	01:33:12	\$91.32
5 00:10:01 - 00:15:00	0	00:00:00	\$0.00	00:00:00	\$0.00
6 00:15:01 - 00:30:00	0	00:00:00	\$0.00	00:00:00	\$0.00
7 00:30:01 - + MINUTES	0	00:00:00	\$0.00	00:00:00	\$0.00
<b>Subtotal:</b>	<b>129</b>	<b>00:02:46</b>	<b>\$3.74</b>	<b>05:55:57</b>	<b>\$482.15</b>

# User Call Duration Analysis



From 1/1/2009 To 1/21/2010

Company: Talmax Services Corp.  
 Division: Commercial  
 Department: Sales  
 User: Hawkins, Amy

Date	Time	Dialed Number	Extension	Location	Duration	Cost
<b>00:00:00 - 00:01:00</b>						
<b>Incoming</b>						
11/2/2009	4:09:11 PM	804-547-4306	4012	RICHMOND VA	00:00:45	\$0.00
11/7/2009	1:55:59 PM	615-775-9884	4012	NASHVILLE TN	00:00:34	\$0.00
11/9/2009	3:32:08 PM	623-573-7968	3012	W PHOENIX AZ	00:00:35	\$0.00
11/16/2009	11:02:57 AM	515-830-9092	4012	DES MOINES IA	00:00:23	\$0.00
11/17/2009	9:54:10 AM	807-298-7988	3012	CANADA ON	00:00:47	\$0.00
11/19/2009	12:24:56 PM	604-842-6853	4012	VANCOUVER BC	00:00:47	\$0.00
11/23/2009	11:15:56 AM	524-201-9963	3012		00:00:59	\$0.00
11/24/2009	3:44:41 PM	402-533-6841	4012	BLAIR NE	00:00:38	\$0.00
11/25/2009	3:05:52 PM	806-610-2932	3012	NORTHERN TX	00:00:39	\$0.00
<b>Average per Call:</b>					<b>00:00:41</b>	<b>\$0.00</b>
<b>Subtotal:</b>			<b>9 Calls</b>		<b>00:06:07</b>	<b>\$0.00</b>
<b>International</b>						
11/20/2009	7:09:29 AM	506-456-3032	4012	BLACKS HBR NB	00:00:09	\$4.03
11/24/2009	11:35:08 AM	011227881029	4012	Niger	00:00:18	\$14.27
<b>Average per Call:</b>					<b>00:00:14</b>	<b>\$9.15</b>
<b>Subtotal:</b>			<b>2 Calls</b>		<b>00:00:27</b>	<b>\$18.30</b>
<b>Local</b>						
11/9/2009	11:19:39 AM	587-9051	3012	ATLNTNE GA	00:00:30	\$0.00
11/11/2009	6:52:31 PM	226-5607	3012	ATLNTNE GA	00:00:22	\$0.00
11/12/2009	6:26:47 PM	239-2507	3012	ATLNTNW GA	00:00:47	\$0.00
11/16/2009	6:28:48 PM	821-7404	3012	BREMEN GA	00:00:52	\$0.00
11/16/2009	6:30:18 PM	827-2397	3012	ATLNTSO GA	00:00:51	\$0.00
11/16/2009	7:57:02 PM	522-6011	3012	ATLNTNE GA	00:00:20	\$0.00
11/17/2009	10:40:50 AM	490-1009	4012	ATLNTSO GA	00:00:18	\$0.00
11/19/2009	9:48:59 AM	290-4982	3012	ATLNTNW GA	00:00:29	\$0.00
11/19/2009	10:21:34 AM	866-4265	4012	FLOWRYBRCH GA	00:00:01	\$0.00
11/24/2009	4:16:11 PM	307-9530	3012	ATLANTA GA	00:00:21	\$0.00
11/30/2009	2:50:08 PM	545-7354	3012	ATLNTSO GA	00:00:41	\$0.00
<b>Average per Call:</b>					<b>00:00:30</b>	<b>\$0.00</b>
<b>Subtotal:</b>			<b>11 Calls</b>		<b>00:05:32</b>	<b>\$0.00</b>
<b>National</b>						
11/4/2009	1:40:17 PM	314-828-2311	3012	STLOUIS MO	00:00:08	\$1.39
11/11/2009	11:18:36 AM	402-288-0956	4012	CENTER NE	00:00:56	\$1.39
11/13/2009	1:24:06 PM	415-695-1058	3012	SANFRNCSCO CA	00:00:28	\$1.39
11/17/2009	10:04:35 AM	214-508-7764	4012	DALLAS TX	00:00:40	\$1.39
11/17/2009	1:07:27 PM	626-690-8426	4012	COV BLD PK CA	00:00:23	\$1.39
<b>Average per Call:</b>					<b>00:00:31</b>	<b>\$1.39</b>
<b>Subtotal:</b>			<b>5 Calls</b>		<b>00:02:35</b>	<b>\$6.95</b>
<b>00:01:01 - 00:02:00</b>						
<b>Incoming</b>						
11/2/2009	2:30:37 PM	529-828-5024	4012		00:01:34	\$0.00
11/2/2009	4:09:56 PM	727-472-6407	3012	WEST TAMPA FL	00:01:48	\$0.00
11/4/2009	7:42:11 AM	519-357-7414	4012	WINGHAM ON	00:01:44	\$0.00
11/5/2009	11:31:38 AM	200-660-4789	3012		00:01:51	\$0.00
11/9/2009	11:20:20 AM	808-512-8288	3012	STATE OF HI	00:01:15	\$0.00
11/10/2009	12:25:53 PM	508-700-2557	4012	CENTRAL MA	00:01:47	\$0.00

# User Call Duration Analysis



From 1/1/2009 To 1/21/2010

Company: Talmax Services Corp.  
 Division: Commercial  
 Department: Sales  
 User: Hawkins, Amy

Date	Time	Dialed Number	Extension	Location	Duration	Cost
<b>00:01:01 - 00:02:00</b>						
<b>Incoming</b>						
11/13/2009	11:07:45 AM	311-820-6776	3012		00:01:16	\$0.00
11/17/2009	8:40:16 AM	318-345-2312	3012	MONROE LA	00:01:53	\$0.00
11/17/2009	1:56:25 PM	211-501-8124	3012		00:01:43	\$0.00
11/20/2009	1:02:25 PM	415-324-1118	3012	SAUSALITO CA	00:01:31	\$0.00
11/27/2009	8:24:07 AM	422-890-0013	4012		00:01:56	\$0.00
<b>Average per Call:</b>					<b>00:01:40</b>	<b>\$0.00</b>
<b>Subtotal:</b>			<b>11 Calls</b>		<b>00:18:18</b>	<b>\$0.00</b>
<b>Local</b>						
11/4/2009	11:31:04 AM	629-6973	4012	ATLNTNE GA	00:01:51	\$0.00
11/7/2009	11:18:21 AM	774-2383	3012	JACKSON GA	00:01:10	\$0.00
11/13/2009	11:19:43 AM	374-4690	3012	CONYERS GA	00:01:09	\$0.00
11/20/2009	10:55:01 AM	718-5587	3012	ATLNTNW GA	00:01:56	\$0.00
11/23/2009	1:03:44 PM	826-2622	4012	ATLNTSO GA	00:01:19	\$0.00
<b>Average per Call:</b>					<b>00:01:29</b>	<b>\$0.00</b>
<b>Subtotal:</b>			<b>5 Calls</b>		<b>00:07:25</b>	<b>\$0.00</b>
<b>National</b>						
11/9/2009	11:46:05 AM	423-268-4820	3012	MORRSTN TN	00:01:03	\$2.78
11/17/2009	12:40:28 PM	720-296-1898	4012	DENVER CO	00:02:00	\$2.78
11/20/2009	10:47:11 AM	623-256-5851	3012	PHOENIX AZ	00:01:15	\$2.78
11/26/2009	1:31:57 PM	816-867-6526	4012	GRAINVLYEM MO	00:01:48	\$2.78
11/26/2009	1:52:13 PM	309-655-0145	4012	PEORIA JEF IL	00:01:21	\$2.78
11/27/2009	3:39:44 PM	212-718-7526	4012	NYC BRONX NY	00:01:30	\$2.78
<b>Average per Call:</b>					<b>00:01:30</b>	<b>\$2.78</b>
<b>Subtotal:</b>			<b>6 Calls</b>		<b>00:08:57</b>	<b>\$16.68</b>
<b>00:02:01 - 00:05:00</b>						
<b>Incoming</b>						
11/4/2009	7:57:51 AM	814-479-8233	3012	DAVIDSVL PA	00:03:43	\$0.00
11/4/2009	12:11:28 PM	603-759-9261	3012	NASHUA NH	00:03:38	\$0.00
11/5/2009	10:33:18 AM	713-475-9516	3012	HOUSTON TX	00:03:22	\$0.00
11/5/2009	4:18:25 PM	305-520-2580	3012	MIAMI FL	00:04:10	\$0.00
11/7/2009	10:25:50 AM	605-593-4733	3012	RAPID CITY SD	00:02:11	\$0.00
11/9/2009	11:15:38 AM	525-894-6028	4012		00:04:15	\$0.00
11/10/2009	12:40:26 PM	624-728-1187	4012		00:03:54	\$0.00
11/11/2009	2:04:39 PM	818-557-9558	4012	BURBANK CA	00:03:30	\$0.00
11/12/2009	3:24:26 PM	422-496-6783	4012		00:03:14	\$0.00
11/13/2009	10:29:30 AM	301-598-0212	4012	LAYHIL MD	00:03:46	\$0.00
11/13/2009	10:31:29 AM	220-291-3502	3012		00:02:09	\$0.00
11/13/2009	10:57:33 AM	508-367-1087	3012	BARNSTABLE MA	00:03:00	\$0.00
11/16/2009	5:45:37 PM	527-277-2501	3012		00:02:52	\$0.00
11/17/2009	9:31:12 AM	806-579-7136	3012	LEVELLAND TX	00:04:07	\$0.00
11/17/2009	1:47:40 PM	325-698-0691	3012	ABILENE TX	00:04:56	\$0.00
11/18/2009	10:00:51 AM	522-791-3449	3012		00:03:41	\$0.00
11/18/2009	10:11:15 AM	710-573-8634	4012		00:04:41	\$0.00
11/19/2009	9:18:44 AM	827-731-5202	3012		00:03:32	\$0.00
11/19/2009	10:52:40 AM	205-209-0778	3012	CENTRAL AL	00:03:11	\$0.00
11/19/2009	3:12:12 PM	204-775-3194	3012	WINNIPEG MB	00:03:21	\$0.00
11/23/2009	10:49:02 AM	521-544-9027	4012		00:03:42	\$0.00

# User Call Duration Analysis



From 1/1/2009 To 1/21/2010

Company: Talmax Services Corp.  
 Division: Commercial  
 Department: Sales  
 User: Hawkins, Amy

Date	Time	Dialed Number	Extension	Location	Duration	Cost
<b>00:02:01 - 00:05:00</b>						
<b>Incoming</b>						
11/24/2009	1:29:18 PM	826-316-7682	3012		00:02:41	\$0.00
11/25/2009	10:19:33 AM	306-877-5469	3012	ESTERHAZY SK	00:04:45	\$0.00
11/25/2009	11:02:06 AM	729-444-6576	4012		00:02:23	\$0.00
11/27/2009	12:06:05 PM	700-574-8348	4012		00:03:34	\$0.00
11/30/2009	10:52:00 AM	618-533-1208	4012	CENTRALIA IL	00:02:28	\$0.00
<b>Average per Call:</b>					<b>00:03:29</b>	<b>\$0.00</b>
<b>Subtotal:</b>			<b>26 Calls</b>		<b>01:30:46</b>	<b>\$0.00</b>
<b>International</b>						
11/11/2009	12:28:25 PM	011242383407	4012	Congo	00:04:10	\$89.30
11/11/2009	1:13:02 PM	809-876-1806	4012	SANTODMNGO DR	00:03:50	\$32.16
11/13/2009	1:17:13 PM	011245233364	4012	Guinea-Bissau	00:02:26	\$64.32
11/16/2009	2:45:16 PM	809-873-0059	4012	SANTODMNGO DR	00:02:51	\$24.12
11/20/2009	10:48:38 AM	011226718125	3012	Burkina Faso	00:02:26	\$53.58
11/24/2009	1:19:12 PM	011690694850	4012	Tokelau	00:02:49	\$10.00
<b>Average per Call:</b>					<b>00:03:05</b>	<b>\$45.58</b>
<b>Subtotal:</b>			<b>6 Calls</b>		<b>00:18:32</b>	<b>\$273.48</b>
<b>Local</b>						
11/3/2009	9:44:25 AM	563-1680	4012	TEMPLE GA	00:04:19	\$0.00
11/3/2009	11:00:20 AM	211-3765	3012	METRO ATL GA	00:04:16	\$0.00
11/4/2009	12:51:29 PM	552-6224	3012	NEWNAN GA	00:03:11	\$0.00
11/4/2009	1:12:24 PM	421-3557	3012	ATLNTNE GA	00:02:38	\$0.00
11/4/2009	2:45:17 PM	760-8918	3012	COVINGTON GA	00:03:36	\$0.00
11/5/2009	7:15:48 PM	516-9011	4012	ATLNTNE GA	00:02:57	\$0.00
11/7/2009	10:39:52 AM	217-7577	4012	ATLNTNW GA	00:03:47	\$0.00
11/9/2009	1:06:46 PM	668-4793	4012	ATLANTA GA	00:03:08	\$0.00
11/10/2009	10:25:19 AM	429-7459	4012	ATLANTA GA	00:03:41	\$0.00
11/10/2009	2:14:02 PM	693-7665	3012	FLOWRYBRCH GA	00:02:59	\$0.00
11/13/2009	3:34:35 PM	252-0315	4012	ATLNTNE GA	00:02:21	\$0.00
11/16/2009	6:21:35 PM	701-9642	3012	ATLANTA GA	00:03:23	\$0.00
11/18/2009	2:45:29 PM	897-9365	4012	GAINSVL GA	00:03:41	\$0.00
11/19/2009	10:12:06 AM	269-8387	4012	ATLNTNW GA	00:02:45	\$0.00
11/20/2009	11:26:02 AM	605-7318	4012	CARTERSVL GA	00:02:38	\$0.00
11/21/2009	7:31:17 AM	411-2300	3012	METRO ATL GA	00:02:02	\$0.00
11/26/2009	9:38:17 AM	324-8155	4012	ATLNTNW GA	00:02:58	\$0.00
<b>Average per Call:</b>					<b>00:03:12</b>	<b>\$0.00</b>
<b>Subtotal:</b>			<b>17 Calls</b>		<b>00:54:20</b>	<b>\$0.00</b>
<b>National</b>						
11/2/2009	7:24:32 AM	617-513-7759	3012	BOSTON MA	00:04:08	\$6.95
11/2/2009	11:48:18 AM	706-409-0986	4012	ROME GA	00:04:34	\$1.75
11/2/2009	1:09:15 PM	818-364-2847	3012	S FERNANDO CA	00:02:02	\$4.17
11/4/2009	2:21:54 PM	715-426-2210	3012	RIVERFALLS WI	00:03:02	\$5.56
11/5/2009	12:37:03 PM	515-572-5278	3012	AMES IA	00:03:30	\$5.56
11/7/2009	12:17:15 PM	312-723-8914	3012	CHCGO AREA IL	00:02:26	\$4.17
11/9/2009	10:43:02 AM	708-381-4482	4012	TINLYPK O IL	00:04:45	\$6.95
11/13/2009	10:33:38 AM	309-650-9282	3012	N CENTRAL IL	00:04:14	\$6.95
11/16/2009	12:24:26 PM	219-715-4405	3012	WESTERN IN	00:03:08	\$5.56
11/17/2009	12:57:05 PM	815-250-9403	3012	LASALLE IL	00:03:58	\$5.56

# User Call Duration Analysis



From 1/1/2009 To 1/21/2010

Company: Talmax Services Corp.  
 Division: Commercial  
 Department: Sales  
 User: Hawkins, Amy

Date	Time	Dialed Number	Extension	Location	Duration	Cost
<b>00:02:01 - 00:05:00</b>						
<b>National</b>						
11/20/2009	11:44:47 AM	228-246-3199	3012	MOSS POINT MS	00:03:02	\$5.56
11/23/2009	5:23:04 PM	305-553-5641	4012	MIAMI FL	00:04:59	\$6.95
11/25/2009	4:22:53 PM	803-575-6643	3012	CHAPLMTNS SC	00:02:20	\$4.17
11/25/2009	6:14:22 PM	415-279-9093	3012	SANFRNCSCO CA	00:03:38	\$5.56
<b>Average per Call:</b>					<b>00:03:33</b>	<b>\$5.39</b>
<b>Subtotal:</b>			<b>14 Calls</b>		<b>00:49:46</b>	<b>\$75.42</b>
<b>00:05:01 - 00:10:00</b>						
<b>Incoming</b>						
11/2/2009	9:16:42 AM I	701-790-3357	3012	STATE OF ND	00:05:36	\$0.00
11/4/2009	11:33:31 AM I	214-314-6480	4012	GRD PRAR TX	00:05:23	\$0.00
11/6/2009	11:04:52 AM I	300-633-3361	3012		00:05:07	\$0.00
11/10/2009	10:34:00 AM I	821-809-2972	3012		00:05:21	\$0.00
11/17/2009	3:41:51 PM I	510-392-5812	4012	OAKLAND CA	00:05:41	\$0.00
11/19/2009	12:53:57 PM I	321-864-4556	4012	E CENTRAL FL	00:05:43	\$0.00
11/23/2009	11:17:08 AM I	218-338-3478	4012	PARKR PRAR MN	00:05:04	\$0.00
11/24/2009	1:22:08 PM I	603-843-5774	4012	NEWPORT NH	00:05:18	\$0.00
11/25/2009	3:19:18 PM I	627-264-9479	3012		00:06:00	\$0.00
11/26/2009	4:11:42 PM I	725-350-9457	4012		00:05:05	\$0.00
<b>Average per Call:</b>					<b>00:05:26</b>	<b>\$0.00</b>
<b>Subtotal:</b>			<b>10 Calls</b>		<b>00:54:18</b>	<b>\$0.00</b>
<b>International</b>						
11/26/2009	1:21:29 PM	011420429852	4012	Czech Republic	00:05:45	\$64.20
<b>Average per Call:</b>					<b>00:05:45</b>	<b>\$64.20</b>
<b>Subtotal:</b>			<b>1 Calls</b>		<b>00:05:45</b>	<b>\$64.20</b>
<b>Local</b>						
11/6/2009	7:14:43 AM	493-6755	3012	CANTON GA	00:05:38	\$0.00
11/12/2009	2:16:33 PM	322-6097	4012	ATLNTNW GA	00:05:19	\$0.00
<b>Average per Call:</b>					<b>00:05:28</b>	<b>\$0.00</b>
<b>Subtotal:</b>			<b>2 Calls</b>		<b>00:10:57</b>	<b>\$0.00</b>
<b>National</b>						
11/2/2009	1:58:38 PM	614-257-3813	4012	COLUMBUS C OH	00:05:02	\$8.34
11/11/2009	1:30:33 PM	408-888-2901	4012	SAN JOSE CA	00:05:54	\$8.34
11/25/2009	9:47:17 AM	206-588-1637	3012	SEATTLE WA	00:05:54	\$8.34
11/25/2009	10:38:44 AM	229-238-2585	4012	TIFTON GA	00:05:22	\$2.10
<b>Average per Call:</b>					<b>00:05:33</b>	<b>\$6.78</b>
<b>Subtotal:</b>			<b>4 Calls</b>		<b>00:22:12</b>	<b>\$27.12</b>

# User Call Duration Analysis



From 1/1/2009 To 1/21/2010

**Company: Talmax Services Corp.**

**Division: Commercial**

**Department: Sales**

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<b>Total Number of Calls:</b>	<b>129</b>
<b>Total Duration:</b>	<b>05:55:57</b>
<b>Total Call Cost:</b>	<b>\$482.15</b>
<b>Average Duration:</b>	<b>00:02:46</b>
<b>Average Call Cost:</b>	<b>\$3.74</b>

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# User Call Duration Analysis



From 1/1/2009 To 1/21/2010

**Company: Talmax Services Corp.**

**Division: Commercial**

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<b>Total Number of Calls:</b>	<b>129</b>
<b>Total Duration:</b>	<b>05:55:57</b>
<b>Total Call Cost:</b>	<b>\$482.15</b>
<b>Average Duration:</b>	<b>00:02:46</b>
<b>Average Call Cost:</b>	<b>\$3.74</b>

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# User Call Duration Analysis



From 1/1/2009 To 1/21/2010

**Company: Talmax Services Corp.**

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Total Number of Calls:	129
Total Duration:	05:55:57
Total Call Cost:	\$482.15
Average Duration:	00:02:46
Average Call Cost:	\$3.74

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