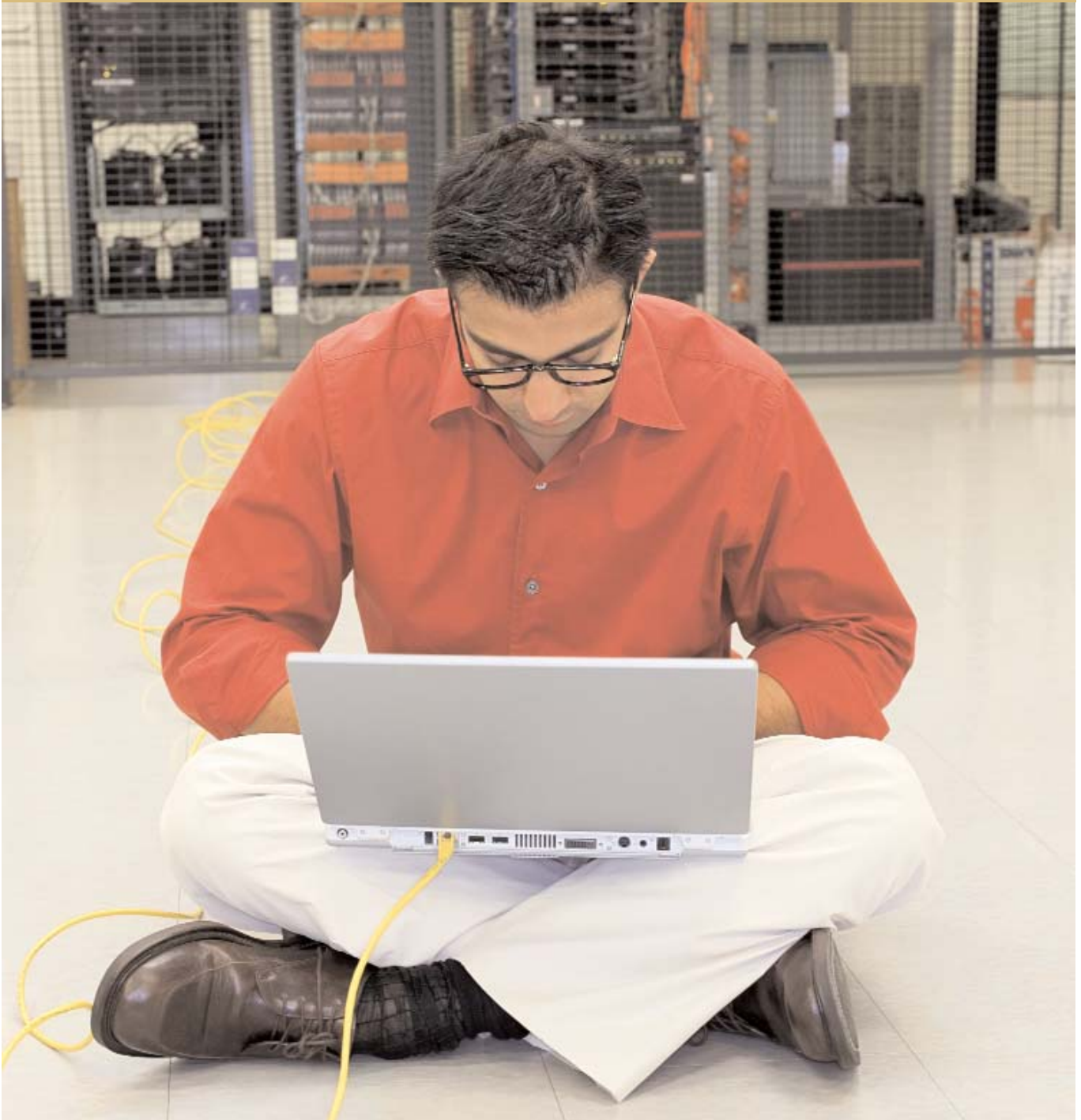


*NetAuditor*TM

Firewall Reporting Software

Installation Guide



NETAUDITOR FIREWALL REPORTING SOFTWARE

Thank you for choosing NetAuditor as your Internet Usage Reporting Software. If you have any questions or need technical assistance with your NetAuditor setup, please contact our helpdesk at 678-589-7120 by email at netspectivesupport@telemate.net.

Installing the NetAuditor reporting software can be completed in just a few clicks of your mouse. It is highly recommended that you close any applications that are running before you begin the installation process.

MINIMUM SYSTEM REQUIREMENTS

The hardware specifications for your NetAuditor system should be based on the amount of network traffic you plan to process and keep for reporting purposes. These minimum system requirements are for small to medium installations. As a side note, Microsoft's Terminal Server is supported, but we do not recommend installing NetAuditor on a Terminal Server in application server mode. In order to set-up TeleMate's NetAuditor, you will need:

- Pentium IV or greater
- 512 MB of RAM
- 10 GB hard drive
- A connection to the Internet
- Microsoft Vista, Windows XP Pro w/ SP2, 2003 Server, Virtual Server

GETTING STARTED

Insert CD 1 into your CD-ROM Drive

The auto-run feature of the CD will launch the main setup menu automatically. If the process doesn't automatically start for some reason, follow the directions below:

1. Click **Start** on the Windows taskbar and select **Run**.
2. In the box provided, type "X:\SETUP.EXE", where "X" is your CD-ROM drive.
3. Click **OK** to launch the main setup menu. Performing the Installation

PERFORMING THE INSTALLATION

1. The Welcome screen comes up first, and it simply lets you know which version of NetAuditor you are installing. Click **Next** when you are ready to proceed.
2. Read the License Agreement and, upon acceptance of its terms, click **Accept**.

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3. (Optional) Click **Browse** and specify a destination folder for NetAuditor. It is strongly recommended that you choose a drive with plenty of free disk space. Click **Next** when you are ready to proceed
4. (Optional) If you wish, you may specify a name for the program group-folder. Click **Next** when you are ready to proceed.
5. Click **Finish** when the installation has completed. NetAuditor will be launched automatically upon completion of the install.

RUNNING NETAUDITOR FOR THE FIRST TIME

1. The first time NetAuditor runs, it will create a 30-day evaluation license. After notifying you of the evaluation license, NetAuditor will find that no network devices have been set up, and it will automatically prompt you to add a network device.
2. When prompted, type in a descriptive name for your first device, select a device type, and click **Save**. If you have multiple devices, you will be able to add the others later by clicking on **Add Network Device** near the top-left corner of the screen.
3. You will see your new device name in the list of "Network Devices" on the left-hand side of the screen along with a list of "Required Settings" and "Optional Settings" for configuring the device on the right-hand side of the screen. A check-mark has been placed next to the first step, which you have just completed.
4. Click **Device Settings** to complete step 2, and then continue to complete the remaining steps. Make sure you read the instructions on each screen carefully. The first time through these screens, it is strongly recommended that you click on each one of the blue question mark icons you see embedded in the text.
5. When you have completed all of the required steps, text will appear at the bottom of the screen to tell you how to get started processing data and running reports.

LICENSING YOUR NETAUDITOR REPORTING SOFTWARE

1. When you purchased NetAuditor (or NetSpective), you should have received a license key and a password. If you do not have this information, please contact TeleMate Registration Services at 678-589-7100 for assistance.
2. Select **License Update** near the top-left corner of the main product screen.
3. Enter the license key into the "On-Line Service Key" field and enter the password into the "On-Line Service Password" field. Then click **Update**.

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NetAuditor will now open a session to our update server to activate your license. Your machine must be connected to the Internet and must allow FTP downloads for this to work properly. When it finishes, review the licensing information at the bottom of the screen. If the licensing information is incorrect, or if you have any problems activating the license, please contact TeleMate Technical Support at 678-589-7120 for assistance.

CHECKING FOR PRODUCT UPDATES

1. While your NetAuditor license remains valid, you will be provided with product updates via our update server. To access these updates, select **Product Updates** near the top-left corner of the main product screen.
2. Select **Get Latest** to download the latest updates. This includes both category updates and product updates.
3. Review any product updates that have been downloaded at the bottom of the screen. It is strongly recommended that you read the ReleaseNotes for each update before choosing to apply it.



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