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TeleMate.Net Software Innovates Network Monitoring with the Industry's First Voice SIEM Solution

TeleMate Unified Call Management accelerates business value with expanded role-based security information and event management for all phone systems and VoIP gateways.

Norcross, GA – October 29, 2012 – TeleMate.Net Software, a global provider of voice network monitoring and Internet security solutions, announces general availability of innovative enhancements for its TeleMate Unified Call Management product line. As the premier leader in voice monitoring since 1986, TeleMate.Net Software recognizes that leading Security Information and Event Management (SIEM) solutions fail to address a key segment of the network – the voice network. Voice Security Information and Event Management (vSIEM) fills the visibility gap that leaves enterprises and service providers exposed.

Voice security and compliance audits have spotlighted the need for vSIEM. This is becoming critical because of the accelerated pace of VoIP acceptance as a mainstream communication technology utilizing IP data networks. Leading VOIP PBX manufacturers including Cisco, Avaya, and Siemens have implemented basic security controls which still leave VoIP services prone to threats that continue to plague even the best border security. Additionally, PBX manufacturers complicate the mining of valuable business insight by generating large volumes of cryptic data needed to associate network activity to an individual, as well as to the source and destination of communication activity.

TeleMate Unified Call Management (UCM) seamlessly integrates with core network technologies to provide centralized, real-time aggregation of all communication activity, extensive role-based visualization technologies, and trend-based notification and delivery mechanisms. "Selective and secure, role-based access to voice network data is mission-critical to organization management for many reasons including regulatory compliance, data loss protection and identity management", stated John O'Reilly, COO / President of TeleMate.Net Software. "Though these topics are typically used in reference to the Internet, the ability of a single system to provide immediate actionable information to executive and operational management, as well as task-based team leaders is a 'must have' today. vSIEM couples this flexibility for voice networks with persistent trending from the handset to the public switching interface. vSIEM provides business users a complete picture of how the network is being utilized."

For an online demonstration of TeleMate's Unified Call Manager and more information on vSIEM, request a demo at www.telemate.net or contact us at info@telemate.net.

About TeleMate.Net Software

TeleMate.Net® Software is a global leader in developing voice and data network monitoring and security solutions. Products are cost effective, reliable, and feature-rich solutions used by service providers, corporations, and federal, state, and local agencies. Each product family creates unprecedented visibility within complex IT networks allowing customers to spend less time collecting and monitoring data and more proactive time managing their overall business. Since 1986, TeleMate.Net Software has evolved its core reporting technology, incorporating the latest advances in database, reporting, user-interface, and categorization technologies, to become

the dominate force in addressing telecommunications administrators core requirements. For more information about TeleMate.Net, please visit our website at: http://www.telemate.net.

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If you'd like more information about TeleMate® Unified Call Management, NetSpective Internet Content Filtering™, or NetAuditor® Event Manager, please email Marketing@telemate.net or visit the TeleMate.Net website at www.telemate.net.