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TeleMate.Net Software Announces General Availability of NetSpective Version 3.91

TeleMate.Net Software released NetSpective version 3.91 today. This version of 3.91 is available to customers running NetSpective version 3.5 or later by accessing the NetSpective Device Update tab. From the Device Update screen, select the "Get Updates" button, and then press the "Install Update" button. NetSpective will need to reboot to complete the install process. If your appliance is not on a version newer than 3.5, please contact Technical Support to discuss upgrade options.

TeleMate.Net Software feels it is important to address customer recommendations and feature requests promptly. NetSpective Version 3.91 focuses both on initial network integration topics and end-user interaction when being blocked.

LDAP Source Prioritization

NetSpective has traditionally synchronized group to LDAP sources in alphabetical order. This has placed some burden on administrators by forcing them to craft unique group names to ensure LDAP users where being enforced by the intended policy. By adding the priority value NetSpective will synchronize Groups by priority level and then alphabetical order. A user that exists in more than one LDAP Group or OU will be assigned to the first NetSpective Group evaluated with one of the user's LDAP Groups or OUs. Acceptable priority values are 1 through 99 with a default value of 50 where the lower number is higher priority. Once configuring the LDAP priority for groups, use the LDAP Sync button to test the changes.

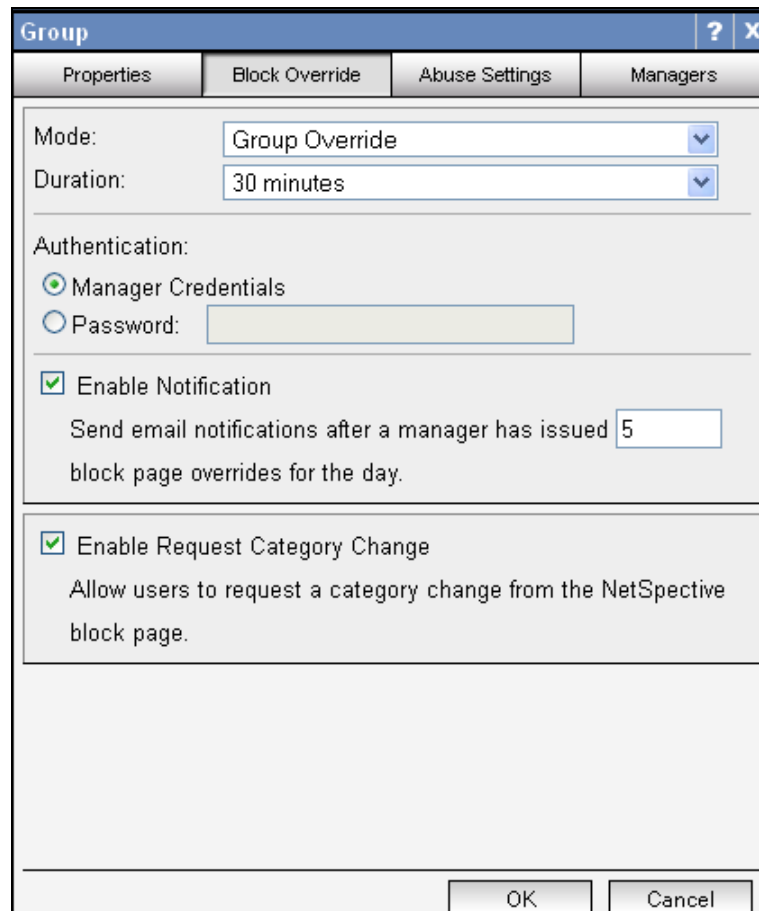
The screenshot shows a dialog box titled "Group" with a blue header bar containing a question mark and a close button. Below the header are four tabs: "Properties", "Block Override", "Abuse Settings", and "Managers". The "Properties" tab is active. The form contains the following fields and options:

- Group: Text box containing "District 1"
- LDAP Source: Dropdown menu showing "TMDC"
- LDAP Object: Dropdown menu showing "Group: TELEMATE\# Accounts Payable"
- LDAP Priority: Text box containing "50"
- A policy for alternate days is a group policy that will be used on the designated days of the week instead of the default group policy.
 - Enable Policy for Alternate Days
 - Sunday
 - Monday
 - Tuesday
 - Wednesday
 - Thursday
 - Friday
 - Saturday
- Limit YouTube access to only educational videos on [YouTube EDU](#) using a YouTube For Schools code. **Warning:** Flash must be allowed in the group policy.
 - Dropdown menu showing "Youtube for EDU - District 1"
- Permanently redact certain activity log attributes.
 - Source IP Address
 - Username
 - Group Name

At the bottom right, there are "OK" and "Cancel" buttons.

Block Page Override Request

Group Managers have requested a more effective method of managing override requests by User Group.

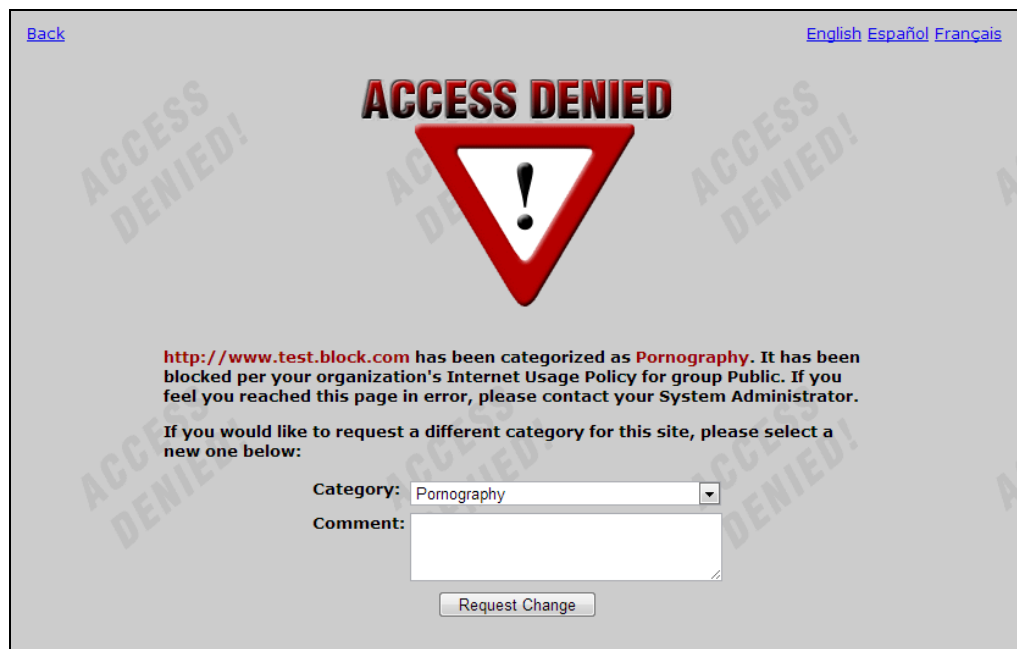


The screenshot shows a window titled "Group" with four tabs: "Properties", "Block Override", "Abuse Settings", and "Managers". The "Block Override" tab is active. The settings are as follows:

- Mode: Group Override (dropdown)
- Duration: 30 minutes (dropdown)
- Authentication:
 - Manager Credentials
 - Password: [text input]
- Enable Notification
 - Send email notifications after a manager has issued 5 [text input] block page overrides for the day.
- Enable Request Category Change
 - Allow users to request a category change from the NetSpective block page.

At the bottom right, there are "OK" and "Cancel" buttons.

Once enabled the end-user experience for group members changes slightly with the addition of a 'Request Change' link appearing in the up left corner of the block page. Selecting the 'Request Change' link will provide access to choose a category and a comment for manager consideration.



The screenshot shows a grey background with a large red warning sign in the center that says "ACCESS DENIED". The sign is a red triangle with a white exclamation mark inside. The text "ACCESS DENIED!" is repeated in a light grey font across the background.

At the top left is a [Back](#) link, and at the top right are links for [English](#), [Español](#), and [Français](#).

The main text reads: **http://www.test.block.com** has been categorized as **Pornography**. It has been blocked per your organization's Internet Usage Policy for group Public. If you feel you reached this page in error, please contact your System Administrator.

If you would like to request a different category for this site, please select a new one below:

Category: Pornography (dropdown)

Comment: [text input]

Request Change (button)

The request listing is centrally located in the override page of NetSpective. Each request will include the site, user (if available), group, time of request, the suggested category and the current category of the site. Applying a request to the override list will remove it from the request list. A request cannot be added if an override already exists for the selected group.

Overrides						
Search: All		Group: All Groups				
Domains	IP Addresses	URLs	Search Terms	File Extensions	News Groups	Requests
<input type="checkbox"/> Override	User	Group	Date	Category	Request	
<input type="checkbox"/> cnn.com	TELEMATE\adam.dubey	QA	2012-11-26	News	Military	
<input type="checkbox"/> zatznofunny.com/2012-08/new-tivo-premie-re-4/?utm_source=feedburner&utm_medium=feed&utm_campaign=Feed%3A+zatznofunny+%28Zatz+Not+Funny%21%29	TELEMATE\eric.turner	Development	2012-08-08	Games	Technology	

Delete

Block Page Customization Tags

Additional tags have been included to enable the display of the User Name and User IP address on the block page when a user visits a blocked URL.

Remote Agent Updates

Remote Agent control when using the Mobile Browser for IOS devices has been extended to provide administrators the ability to limit access by file type. Some organizations need the Mobile Browser to treat certain file types as attachments (e.g. pdf, epub, doc). In the Attachment File Types section, you can specify filename extensions or MIME types that you want the mobile browser to open as attachments. By default, the Mobile Browser has its own settings to allow your users to add up to 5 of their own file types (which your users can find in the iPad Settings app). If you do not wish to allow users to specify their own, you can disable that feature in the browser by unchecking the "Allow" checkbox in this section.

Remote Agent	
Search: <input type="text"/>	
Group: System	
Connection Settings	Connection Failures
Client Settings	Mobile Browser
<p>These settings only affect the iPad Mobile Browser app. We recommend that you test these settings in conjunction with the Apple Configurator to install and configure the Mobile Browser, and to lock down your iPad devices so that it can not be uninstalled or circumvented.</p>	
Authentication Settings	
User ID scheme:	LDAP Authentication
LDAP Logon Prompt:	TeleMate Authentication
Logon Agent Inactivity:	20 Minute(s)
Attachment File Types	
Specify filename extensions (e.g. pdf, doc, itf) or MIME types (e.g. application/pdf, video/avi) for the file types you want the mobile browser to open as attachments.	
<input checked="" type="checkbox"/> Allow each iPad to define their own additional attachment file types	
Attachment File Type	
<input type="checkbox"/>	.pdf
<input type="checkbox"/>	.doc
Delete Add	

Continuing to address the demand to MAC OS support NetSpective 3.91 provides remote agent support for MAC OS 10.8.

Additional Features recently introduced

NetSpective Mobile Browser for iPads Running IOS 6

NetSpective Version 3.91 provides compatibility to the NetSpective Mobile Browser for iPads with IOS6. Look at the Apple App Store for periodic updates.



The NetSpective Mobile Browser is available in the Apple App Store free of charge. The NetSpective Mobile Browser ensures safe, monitored Internet access on school owned iOS devices both ON and OFF the network.

NetSpective Mobile Browser is an alternate Internet browser application that controls and monitors Internet browsing when used in combination with NetSpective Internet Content Filtering appliances in a school network as well as hosted offerings.

The NetSpective Mobile Browser App provides a seamless Internet experience with popular features including:

- CIPA-compliant Internet filtering and control
- Multiple tab support
- Search bar
- History and cache management
- Bookmarks
- Link for emailing website URLs
- Printing
- Policy control enables Access, Access & Log, and Block & Log control of more than 120 internet categories by time of day and day of week
- Control and report auditing of all internet activity for ON and OFF network browsing
- Ability to block all anonymous proxy servers
- Forced SafeSearch on popular search engines
- LDAP integration with Active Directory, Open Directory, and eDirectory
- Attachment type control
- Works from any location with any kind of Internet connection

For deployment instructions we recommend utilizing the Apple's IOS 5 Educational Deployment Guide (http://images.apple.com/education/docs/IOS_5_Education_Deployment_Guide.pdf) or find more IT resources for Apple in Education at <http://www.apple.com/education/resources/information-technology.html>.

If additional assistance is required, please contact TeleMate.Net Software Technical Support at +1(678) 589-7100 or NetSpectiveSupport@telemate.net, or visit our web site at <http://www.telemate.net/support>. Thank you for allowing us to serve your Internet content management needs.

John O'Reilly
President, TeleMate.Net Software