TeleMate.Net Software
Future-Proofs it's Unified Communication Capabilities by launching Predictive UC Analytics

Providing scalable, vendor neutral solution for large enterprises and service providers

Norcross, GA USA - February 01, 2016 – TeleMate.Net Software announced today the expansion of its Unified Communications and Collaboration analytic suite of products by launching Predictive UC Analytics™. This game changing offering is the first universal solution to ride across the entire unified communications stack including Voice, Video, IM/Presence, Application Sharing, Email, Contact Center, Gateways, Boarder Controllers, Digital Signage and other data network systems.

"Predictive UC Analytics is the culmination of 30 years of experience to provide a single tool for complete visibility across the UC Stack" said Steve Tabaska, TeleMate.Net Software, CEO. "TeleMate's Predictive UC Analytics encompasses our innovated problem solving, invaluable customer experiences, and market foresight to future-proof a solution that addresses the most stringent analytic requirements. Our team succeeded by developing a manufacturer and media type agnostic solution with the scalability and flexibility required by large enterprises and service provides."

Predictive UC Analytics encapsulates core analytic functionality of collecting, normalizing, trending, and modeling communication activity across all media types to provide secure, role-based visibility empowering business stakeholders and IT administrators. The predictive nature of the technology utilizes an individual's media session detail with enhanced statistical accumulators to forecast future communication behavior.

According to Gartner, "85% of Fortune 500 organizations will be unable to exploit big data for competitive advantage." The ill-equipped nature of organizations around using multiple silo'ed communication tools place them at a distinct disadvantage when it comes to having a complete picture to drive informed business decisions. Decisions pertaining to service adoption, capacity planning, traffic management, network security, productivity, and cost allocation that leading unified communication solution providers including Cisco, Microsoft, Avaya, Polycom, Acano, Vidyo and Unify mainly leave unaddressed.

"TeleMate's Predictive UC Analytics delivers a true single pane of glass view into unified communications and collaboration deployments so that organizations can confidently align these technologies with business objectives", stated Steve Tabaska. "Organizations using Predictive UC Analytics will recognize the difference and will always be one step in front of their competition."

ABOUT TELEMATE:

TeleMate.Net Software is a global leader in providing scalable and predictive unified communication analytics. As a recognized innovator in the analytic space, TeleMate has more than 18,000 deployments worldwide and is considered solutions of choice for the Fortune 1000 and service provider.

To learn more about TeleMate.Net Software's Predictive UC Analytics solutions, visit, www.TeleMate.Net, or contact us at info@TeleMate.net.