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## **TeleMate.Net Software Delivers Accelerated Time to Value with Cumulus Predictive UC Analytics Service**

*Scalable, vendor-neutral unified communication analytics in the cloud*

**Norcross, GA. USA – February 15, 2016** – TeleMate.Net Software announced today the next evolution of its flagship unified communications and collaboration analytic suite by launching the Cumulus Predictive UC Analytics™ service. Cumulus offers customers the combined value of TeleMate’s Predictive UC Analytics™ with a SSEA-16 certified cloud service to accelerate implementation and access to actionable business intelligence.

Large enterprises and service providers’ communication networks have evolved using disparate technologies from manufacturers including Cisco, Microsoft, Avaya, Polycom, Acano, Vidyo and Unify. Integration of these technologies elevates the challenge of quantifying how employees and customers utilize expensive services. Complicating the topic further, communication services including Voice, Video, IM/Presence, Application Sharing, Email, Contact Center, Gateways, Digital Signage and other data network systems are deployed in blended environments as best-of-breed technologies.

TeleMate’s Predictive UC Analytics encapsulates the core functionality of collecting and relaying communication session detail from local technologies or other hosted cloud services to the Cumulus Predictive UC Analytics service, then normalizes and models activity patterns across media services to provide secure, role-based visibility empowering business stakeholders and IT administrators. “Cumulus is a game-changer for enterprises and service providers who are looking for actionable and predictive insight into their unified communication infrastructure,” said John O’Reilly, TeleMate.Net Software’s COO/President. “Cumulus’s flexibility supports hosted, private, and hybrid deployments providing scalable, low risk, no capital investment options that increases a business’s agility in today’s competitive market.”

Cumulus Predictive UC Analytics’ modular nature enhances networks utilizing multiple communication services to smaller enterprises utilizing a subset of the overall unified communication stack. As a cloud service, Cumulus transforms complex data to tightly align collaboration technologies with business objectives.

Cumulus fills the information gap stakeholders struggle with by providing secure, role-based visibility into collaboration technologies thereby increasing the value and workflow transparency. Additional benefits customers recognize in their TeleMate investment include operational agility, robust disaster recovery, automatic software updates, document sharing, and always on-call access to skilled experts. O’Reilly added, “An executive at a Fortune 50 pharmaceutical company stated that they are not just looking for another tool. They need an analytics solution that combines technology and experience for them to ultimately be successful.” TeleMate’s Cumulus Predictive UC Analytics delivers just that.

### **ABOUT TELEMATE:**

TeleMate.Net Software is a global leader in providing scalable and predictive unified communication analytics. As a recognized innovator in the analytic space, TeleMate has more than 18,000 deployments worldwide and is considered solutions of choice for the Fortune 1000 and service provider.

To learn more about TeleMate.Net Software’s Predictive UC Analytics solutions, visit, [www.TeleMate.Net](http://www.TeleMate.Net), or contact us at [info@TeleMate.net](mailto:info@TeleMate.net).